

<b>HAESAERTS INTERMODAL</b>	Registered document	25.10.2005
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## “SHEQ” MANAGEMENT STATEMENT

When it comes to safety, we are often bombarded with slogans. At Haesaerts Intermodal we try to translate these slogans into deeds, without losing sight of the quality and efficiency of our services. For an SME, it is not obvious to keep up with or even overtake the major petrochemical companies, our customers, in the field of *HSE (Health, Safety and Environment)* without exceeding budget and/or overloading staff.

**All our transport activities are focused on a maximal use of the most economical, ecological, qualitative and safe transport modi rail / ship. Transport by road must be done as safe as possible.**

In the first instance, the management places the emphasis on strict compliance with all applicable legislation.

We like to see all commitments as stated here below as much as possible implemented in the policies and practices of all our subcontractors. We select them accordingly as our preferred partners.

Engagements towards Safety, Health, Environment, Quality and Security may not only be implemented from legal requirements, but from a sense of responsibility towards personnel, clients and the whole society. These engagements can not only be realised by the management alone, but need the support and cooperation of all he personnel, clients and subcontractors.

Everyone who works for Haesaerts Intermodal, whether as an employee or subcontractor, must accept their responsibility when it comes to HSE. The management therefore asks everyone to report near-misses (near accidents) and any other hazardous situations and undertakes to take the necessary measures and report back to the personnel and the co-makers.

Haesaerts **commits** to an ongoing improvement of its services and operations. Special attention goes to the quality terms of ISO and the guidelines and questionnaires of SQAS. The company is also continuously involved in study projects of recognized organisations and industrial partners s.a. CEFIC, FEBETRA, EPCA, ECTA, RESPONSIBLE CARE, etc.

We believe that all injuries, accidents, safety and environmental incidents are avoidable. Therefore, we strive for an accident and incident free workplace. An endeavour in which we want to involve everyone, drivers, workers, employees, and also you as subcontractors. Ensuring optimal health, safety and quality and protecting the environmental preservation is an endeavour that has top priority not just during working hours, but also outside them. **Protecting people, guarding and protecting high value and hazardous products against loss, theft and damage, securing important information of the customer and the product are a top priority. Therefore it is important that our containers are always parked in a safe place and never left unattended (disconnected) on a public road. To deliver at all times the promised quality according the prescriptions and agreements and to communicate reasonable about the execution of an order is highly appreciated.**

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Of the drivers of co-makers, we ask that they always adopt a defensive driving style with respect to other road users and especially in poor weather conditions and that they make use of safety equipment. By this we mean the seatbelts, blind spot cameras, the PPE (personal protection equipment) which very often make the difference between life and death. We also ask that they respect the speed limits and driving and rest periods.

We also emphasize the importance of the legal safety instructions and instructions specific to certain products and customers. In particular, the High Consequence Dangerous Goods, Chapter 7, point 5 (p 67 of the basic ADR course) concerning safe parking, we also want to emphasise again.

For your own safety and that of others, we suggest the following rules regarding the use of mobile phones – use phones while driving only if you have a hands-free set and keep the duration of the conversation to a minimum. Scientific studies have shown that using a mobile phone while driving severely disrupts concentration. Do not use your mobile phone in hospitals, at petrol stations, refineries and chemical plants during loading/unloading or aircraft.

For your safety and the safety of others, we suggest the use of mobiles as follows:

**While driving : ONLY pick up calls if you dispose of a handsfree mobile set and keep the discussion short.**

**Not permitted : to surf on the internet, send SMS, to go on facebook, whatsapp or use any other mobile app.**

Improving road safety and reducing road accidents are key objectives for our co-makers. To increase road safety and reduce road accidents, Haesaerts Intermodal has invested in a BBS programme, as described in the **CEFIC/ECTA BBS Guidelines**, brochures and documents. Due to the continuous nature of this training program the behaviour of our drivers is continuously guided towards safer driving. A safer driving behaviour not only leads to a reduction in the number of accidents, but also has a positive economic effect. Costs (maintenance, insurance premiums) are reduced by adopting a safer and more economical driving style. We ask you as co-maker to also include this in your driver training. Out of concern for the environment our drivers are also given "eco-proactive driving" training, you are also recommended to do this. Not only by the drivers and co-makers but also within the company, an environmentally aware attitude is adopted and energy-saving solutions are sought.

From our technical staff we require constant vigilance in the workplace (loading and unloading locations, terminals, ...), and that they are alert to danger. That they know and obey the general and special safety instructions, for example, during the handling of hazardous products. The message is: be critical not just of others but also of yourself when it concerns SHE and report hazardous situations. Use the PPE (personal protection equipment) if required.

Also other employees shall be asked to follow strictly all safety requirements. A good knowledge of all SHE regulations helps.

Especially of the staff in our planning department, we ask that they adapt their driver assignments to the statutory driving and rest periods, both for our own drivers and those of co-makers.

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We also ask everyone to refrain from the use of alcohol and other drugs during working hours, regardless of the newly amended law on this. This is so that you will not be an unnecessary risk to yourself and others. It goes without saying that the possession or sales of alcohol or drugs in the workplace or elsewhere where activities are carried out on behalf of the company are strictly prohibited. The company has published a policy statement about the use of drugs and alcohol. We demand that you as a co-maker also comply with this.

The theft or destruction of Haesaerts property (equipment, IT, ...) is strictly prohibited. The company management has programmes and taken concrete measures to secure our property and the goods of customers. To this end, access to company premises and buildings is secured (alarm) and the trucks are equipped with a satellite tracking system (Astrata) with which, in case of risk the vehicle can be immobilised by an alarm centre. All containers are equipped with a TRANSICS-GPS system. External access to all data on the shipments and products transported is protected by the CITRIX server.

Safeguarding the integrity of high value and hazardous products against loss by intentional destruction or theft, and proprietary information given into the custody of a logistic service provider is essential.

Potential SHEQ risks are inventoried and analysed. On the basis of these analyses is an adequate prevention policy is drawn up. Because we bear a large share of the responsibility in the event of an accident, everyone is asked to cooperate actively in seeing and reporting hazards.

Full CONFIDENTIALITY on our business operations is asked of every employee.

For the protection of health at work, an external service for protection at work has been appointed. You will also be familiar with this as a co-maker.

For each employee a yearly training scheme is published. The scheme is evaluated each year.

There are instructions for reporting non-conformities, near-misses and accidents. The trend analysis of these is evaluated at the annual SHEQ board meeting.

Special and/or additional customer-specific requirements (including security) cannot be included here but will be communicated, subject to special instructions, manuals and suchlike, to all concerned - including all subcontractors.

Haesaerts Intermodal will always choose for the most ecological intermodal transport modi. All drivers will attend the (refresh) training Eco-driving. Also in the office, an active green policy is active. We will try to apply for the most ecological and energy saving solutions.

Delivering quality is a main goal, if we want to safeguard a long-term relationship with our clients and if we focus on an ongoing improvement of our service quality. Our company disposes of measurable quality goals to monitor performances to guarantee at all times a delivery according the requirements of the client. In case of calamity, an open and direct communication is a top priority.

**Each employee makes effort to support improvements.**

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These are in themselves very obvious comments, but we nevertheless advise that they will be given consideration as a part of your own safety and that of others.

Within the context of SHEQ, we always ask you to go a bit further than the "usual". After all, "whoever tries to achieve what he can achieve, will ultimately not achieve the latter either."

SHEQ must be a philosophy of life, something that permanently governs our actions. The management feels to some extent responsible for communicating this philosophy. They will do everything within their power to transfer this sense of responsibility to its staff and its subcontractors by means of awareness-raising campaigns and training.

Ethic business operations are an important pillar for the providing of qualitative services as well. In this regard, Haesaerts Intermodal has issued a **CSR policy** and CSR charter (business partners). The policy has been translated into concrete instructions against bribe & corruption, instructions conflict of interest, instructions fair trading and instructions anti-discrimination.

One final consideration. There is no economic interest that has more value than our safety, our health or our environment.

Director



Luc Haesaerts

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